

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 07th day of August 2018

C.G.No:45/2018-19/Vijayawada Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

C.Prabhakar,
D.No:4/843-3,
Maggala Colony,
Machilipatnam,
Krishna Dist

Complainant

AND

1. AE/Machilipatnam
2. ADE/Machilipatnam
3. DE/Machilipatnam

Respondents

ORDER

1. Complainant presented a complaint before the Forum for rectification of low voltage problem
2. Respondent No.3 in his submission to the Forum stated that the existing 1- ph 3 wire line was converted into 3- ph 5 wire line in the complainant street and the low voltage problem was solved to the complainant.
3. Complainant expressed his satisfaction over phone when he ^{was} contacted ^{on} ~~was~~ 04.08.2018 at 12.10 PM
4. Since the grievance of the complainant is solved by the Respondents, accordingly the case is disposed off in favour of complainant.

C.G.No:45/2018-19/Vijayawada Circle

DESPATCHED
DATE

10/8/18

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 07th August 2018.

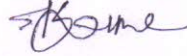
Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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